



PECB ISO 9001 INTRODUCTION



INTRODUCTION TO THE IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM BASED ON ISO 9001 SUMMARY

This one-day training course enables the participants to be familiar with the basic concepts of the implementation and management of a Quality Management System as specified in ISO 9001. Participants will learn the basic concepts of quality management and best practices.

WHO SHOULD ATTEND?

- ▶ Members of a Quality team
- ▶ Professionals wanting to gain preliminary knowledge of the main processes of a Quality Management System (QMS)
- ▶ Staff involved in the implementation of the ISO 9001 standard
- ▶ Staff involved in operations related to Quality Management
- ▶ Auditors

LEARNING OBJECTIVES

- ▶ Introduction to the ISO 9001 standard and its requirements
- ▶ Introduction to management systems and the process approach
- ▶ General requirements: presentation of the clauses 4 to 8 of ISO 9001
- ▶ Implementation phases of the ISO 9001 standard
- ▶ Conducting an ISO 9001 audit

COURSE AGENDA

DURATION: 1 DAY

- ▶ Course objectives and structure
- ▶ Standard and regulatory framework
- ▶ Fundamental principles of quality
- ▶ Quality Management System (QMS)
- ▶ Preparing for the certification audit
- ▶ Closing the training

PREREQUISITES

None

EXAMINATION AND CERTIFICATION

None

GENERAL INFORMATION

- ▶ A student manual containing over 100 pages of information and practical examples will be distributed to participants
- ▶ Participation certificate of 7 CPD (Continuing Professional Development) will be issued to participants